

**CH.PERVAIZ ELAHI INSTITUTE OF CARDIOLOGY, MULTAN.**

**MINUTES OF GRIEVANCES COMMITTEE MEETING**

**Agenda:** Redressal of grievances received against technical evaluation of technical bids for the purchase of Drugs / Medical Devices & Surgical Disposable Items through annual tender for F.Y 2023-24

**Venue:** Conference room, Ch. Pervaiz Elahi Institute of Cardiology, Multan.

**Date & Time:** Wednesday 24-05-2023 at 10:00 AM.

**A.** The following members attended the meeting.

|  |                 |
|--|-----------------|
| ➤ <b>Prof. Dr. Tariq Abbas</b><br>Professor of Cardiology, CPEIC, Multan               | <b>Chairman</b> |
| ➤ <b>Dr. Iftikhar Paras</b><br>Associate Professor of Cardiac Surgery, CPEIC, Multan   | <b>Member</b>   |
| ➤ <b>Dr. Muhammad Younas</b><br>Associate Prof. of Paediatric Cardiology, CPEIC Multan | <b>Member</b>   |
| ➤ <b>Dr. Mustafa Ali Siddiqui</b><br>Associate Professor of Radiology, CPEIC, Multan.  | <b>Member</b>   |
| ➤ <b>Dr. Farhan Khan</b><br>Director Technical, CPEIC, Multan                          | <b>Member</b>   |
| ➤ <b>Dr. Amir Furqan</b><br>Assistant Prof. of Anaesthesia, CPEIC, Multan              | <b>Member</b>   |
| ➤ <b>Dr. Fayyaz Hashmi</b><br>PMO, Pathology Department, CPEIC, Multan.                | <b>Member</b>   |

**B.** The following aggrieved bidders or their representatives attended the meeting on behalf of their respective firms. (attendance of meeting attached)

1. M/s A.M Healthcare
2. M/s Alliance Medical
3. M/s Anwar & Sons
4. M/s Ali Gohar & Company (Pvt.) Ltd
5. M/s Flowtronix Systems
6. M/s 4S International
7. M/s Health Tech
8. M/s Iqbal & Company
9. M/s Intek Company
10. M/s Interex Company
11. M/s M.M Traders
12. M/s Meher Traders
13. M/s Medtronic Pakistan (Pvt.) Ltd.
14. M/s M Yousaf & Co.
15. M/s Mezan International
16. M/s Noor International
17. M/s Safeway Systems
18. M/s UDL Distribution (Pvt.) Ltd

**1. M/s A.M Healthcare**

Grievances filed by M/s A.M Healthcare against different firms regarding the Drugs/Medical Devices & Surgical & Disposable items. The representative of the firm was heard in detail. The Grievances Committee discussed the matter and taken decision as follow.

| T.S.No | Name of Items                          | Remarks   | Decision        |
|--------|--|---|-----------------|
| 140    | Alcoholic Handrub Disinfectant, 1000ml | Samples were re-evaluated and considered rejected by end users. | <b>Rejected</b> |

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## 2. M/s Alliance Medical

Grievances filed by M/s Alliance Medical against the Drugs/Medical Devices & Surgical & Disposable items. The representative of the firm was heard in detail. The Grievances Committee discussed the matter and taken decision as follows.

| T.S.No | Name of Items         | Specifications   | Remarks  | Decision |
|--------|-----------------------|------------------|--|----------|
| 170    | Guide wire 260cm      | 0.035 / 0.038    | Samples were re-evaluated and considered accepted by end users.  | Accepted |
| 200    | PTCA Inflation Device | With Accessories | Chairman Grievances Committee advised to improve quality of Y-connector and should have better experience. | Rejected |
| 213    | Transfemoral Kit      | All Sizes        | Samples were re-evaluated and considered rejected by end users.(Hard wire)                                 | Rejected |
| 214    | Transradial Kit       | All Sizes        | Samples were re-evaluated and considered rejected by end users.(Hard wire)                                 | Rejected |

Grievances filed by M/s Alliance Medical against different firms is as follows.

| T.S.No | Name of Items           | Specification/<br>Brand                     | Supplier                | Remarks  | Decision                              |
|--------|-------------------------|---|-------------------------|--|---------------------------------------|
| 22     | CVP Line                | Triple Lumen-Adult-7,7.5 Fr-(Medcomp-USA)   | M/s Iqbal & Company     | Samples were re-evaluated and considered accepted by end users.  | Product accepted & Grievance Rejected |
|        |                         | Triple Lumen-Adult-7,7.5 Fr-(Arrow-USA)     | M/s UDL Distribution    | Samples were re-evaluated and considered accepted by end users.  | Product accepted & Grievance Rejected |
| 23     | CVP Line                | Triple Lumen - Paeds - 5.5 Fr-(Medcomp-USA) | M/s Iqbal & Company     | Samples were re-evaluated and considered accepted by end users.  | Product accepted & Grievance Rejected |
|        |                         | Triple Lumen - Paeds - 5.5 Fr--(Arrow-USA)  | M/s UDL Distribution    | Samples were re-evaluated and considered accepted by end users.  | Product accepted & Grievance Rejected |
| 93     | Manometer line          | 200cm-(Intersurgical)                       | M/s Sadqain Health Care | Samples were re-evaluated and considered accepted by end users.  | Product accepted & Grievance rejected |
| 109    | Pressure Monitoring Kit | Single-SCW                                  | M/s Noor International  | DRAP registration & authorization letter was provided by company | Product accepted & Grievance rejected |
| 110    | Pressure Monitoring Kit | Double-SCW                                  | M/s Noor International  |  |                                       |

## 3. M/s Anwar & Sons

Grievances filed by M/s Anwar & Sons against the Drugs/Medical Devices & Surgical & Disposable items. The representative of the firm was heard in detail. The Grievances Committee discussed the matter and taken decision as follows.

| T.S.No | Name of Items                          | Specifications                 | Remarks   | Decision |
|--------|--|--------------------------------|---|----------|
| 277    | Polybutylated Coated Braided Polyester | 2/0,90cm,25/26mm, Taper 1/2,DN | Samples were re-evaluated and considered rejected by end users. | Rejected |
| 283    | Polyglactin / Polyglycolic acid        | 2/0,70cm,26mm, RB 1/2          | Samples were re-evaluated and considered rejected by end users. | Rejected |
| 289    | Polypropylene                          | 3/0,25/26mm,90cm, Taper 1/2,DN | Samples were re-evaluated and considered accepted by end users. | Accepted |
| 290    | Polypropylene                          | 4/0,90cm,16mm, Taper 1/2,DN    | Samples were re-evaluated and considered rejected by end users. | Rejected |
| 294    | Polypropylene                          | 6/0,75cm,13mm, 3/8 Taper,DN    | Samples were re-evaluated and considered rejected by end users. | Rejected |

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#### 4. M/s Ali Gohar & Company (Pvt.) Ltd

Grievances filed by M/s Ali Gohar & Company (Pvt.) Ltd against the Drugs/Medical Devices & Surgical & Disposable items. The representative of the firm was heard in detail. The Grievances Committee discussed the matter and taken decision as follows.

| T.S.No | Name of Items  | Specifications | Remarks   | Decision |
|--------|----------------|----------------|---|----------|
| 93     | Manometer line | 200cm          | Samples were re-evaluated and considered accepted by end users. | Accepted |
| 106    | Prolong Tube   | 120 & 150cm    | Samples were re-evaluated and considered accepted by end users. | Accepted |

#### 5. M/s Flowtronix Systems

Grievances filed by M/s Flowtronix Systems against the Drugs/Medical Devices & Surgical & Disposable items. The representative of the firm was heard in detail. The Grievances Committee discussed the matter and taken decision as follows.

| T.S.No | Name of Items                             | Specifications                     | Remarks   | Decision |
|--------|---|------------------------------------|---|----------|
| 21     | CVP Line                                  | Single Lumen-14 G                  | Samples were re-evaluated and considered accepted by end users. | Accepted |
| 22     | CVP Line                                  | Triple Lumen-Adult-7,7.5 Fr        | Samples were re-evaluated and considered accepted by end users. | Accepted |
| 23     | CVP Line                                  | Triple Lumen -Paeds - 5.5 Fr       | Samples were re-evaluated and considered accepted by end users. | Accepted |
| 109    | Pressure Monitoring Kit                   | Single                             | Samples were re-evaluated and considered accepted by end users. | Accepted |
| 110    | Pressure Monitoring Kit                   | Double                             | Samples were re-evaluated and considered accepted by end users. | Accepted |
| 332    | Coronary Ostial Cannula                   | All Sizes                          | Samples were re-evaluated and considered rejected by end users. | Rejected |
| 349    | Pressure Transducer Dom                   | Madex-MX960 for Heart Lung Machine | Samples were re-evaluated and considered rejected by end users. | Rejected |
| 356    | Venous Cannula right angle with Metal Tip | Adult-All Sizes                    | Samples were re-evaluated and considered rejected by end users. | Rejected |
| 375    | Pericardial Sumps                         | Peads                              | Samples were re-evaluated and considered rejected by end users. | Rejected |

#### 6. M/s 4S International

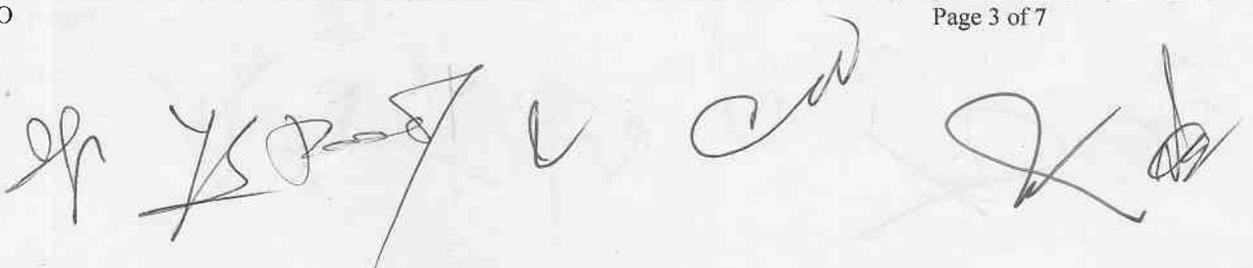
Grievances filed by M/s 4S International against the Drugs/Medical Devices & Surgical & Disposable items. The representative of the firm was heard in detail. The Grievances Committee discussed the matter and taken decision as follows.

| T.S.No | Name of Items            | Specifications | Remarks   | Decision |
|--------|--------------------------|----------------|---|----------|
| 155    | Clot Aspiration Catheter |                | Samples were re-evaluated and considered rejected by end users on behalf of no previous experience. | Rejected |
| 172    | Guiding Catheter         | All Sizes      | Samples were re-evaluated and considered rejected by end users on behalf of no previous experience. | Rejected |
| 194    | PTCA Balloon             | Semi Compliant | Samples were re-evaluated and considered rejected by end users on behalf of no previous experience. | Rejected |
| 195    | PTCA Balloon             | Non Compliant  | Samples were re-evaluated and considered rejected by end users on behalf of no previous experience. | Rejected |

#### 7. M/s Health Tec

Grievances filed by M/s Health Tec against the Drugs/Medical Devices & Surgical & Disposable items. The representative of the firm was heard in detail. The Grievances Committee discussed the matter and taken decision as follows.

| T.S.No | Name of Items    | Specifications | Remarks  | Decision |
|--------|------------------|----------------|--|----------|
| 172    | Guiding Catheter | All Sizes      | End user rejected the samples on behalf of poor quality & no previous experience | Rejected |



|     |                       |                                     |  |                 |
|-----|-----------------------|-------------------------------------|--|-----------------|
| 200 | PTCA Inflation Device | With Accessories                    | Chairman Grievances Committee advised to improve quality of Y-connector and should have better experience.   | <b>Rejected</b> |
| 227 | Glide wire            | Straight & J tip - Exchange - 0.035 | After re-evaluation of samples by end user. It was found that wire stuck in catheter. No smooth movement found, So, rejected on behalf of previous bad experience. | <b>Rejected</b> |
| 228 | Glide wire            | Straight & J tip - Ordinary - 0.035 |  | <b>Rejected</b> |

#### **8. M/s Iqbal & Company**

Grievances filed by M/s Iqbal & Company against the Drugs/Medical Devices & Surgical & Disposable items against different companies. The representative of the firm was heard in detail. The Grievances Committee discussed the matter and taken decision as follows.

| T.S.No | Name of Items              | Specification/ Brand                       | Supplier                      | Remarks   | Decision   |
|--------|----------------------------|--|-------------------------------|---|--|
| 329    | Cartridges for ACT Machine | HR-ACT                                     | M/s Medtronic Pak. (Pvt.) Ltd | Chairman Grievances Committee decided to consider the product for approval. | <b>Product Accepted &amp; Grievance Rejected</b> |
| 22     | CVP Line                   | Triple Lumen-Adult-7,7.5 Fr-(Biosensors)   | M/s Alliance Medical          | Chairman Grievances Committee decided to consider the product for approval. | <b>Product Accepted &amp; Grievance Rejected</b> |
|        |                            | Triple Lumen-Adult-7,7.5 Fr-(Arrow)        | M/s UDL Distribution          | Documentation was verified and found satisfactory.                          | <b>Product Accepted &amp; Grievance Rejected</b> |
| 23     | CVP Line                   | Triple Lumen - Paeds - 5.5 Fr-(Biosensors) | M/s Alliance Medical          | Chairman Grievances Committee decided to consider the product for approval. | <b>Product Accepted &amp; Grievance Rejected</b> |

#### **9. M/s Intek Corporation**

Grievances filed by M/s Intek Corporation against the Drugs/Medical Devices & Surgical & Disposable items. The representative of the firm was heard in detail. The Grievances Committee discussed the matter and taken decision as follows.

| T.S.No | Name of Items         | Specifications   | Remarks   | Decision        |
|--------|-----------------------|------------------|---|-----------------|
| 200    | PTCA Inflation Device | With Accessories | Samples were re-evaluated and considered accepted by end users. | <b>Accepted</b> |
| 214    | Transradial Kit       | All Sizes        | Samples were re-evaluated and considered rejected by end users. | <b>Rejected</b> |

#### **10. M/s Interex Company**

Grievances filed by M/s Interex Company against the Drugs/Medical Devices & Surgical & Disposable items. The representative of the firm was heard in detail. The Grievances Committee discussed the matter and taken decision as follows.

| T.S.No | Name of Items                   | Specifications                        | Remarks   | Decision        |
|--------|---------------------------------|---------------------------------------|---|-----------------|
| 236    | PDA Device with Delivery System | Delivery System & Device of Same Firm | Samples were re-evaluated and considered accepted by end users. | <b>Accepted</b> |
| 241    | Valvoplasty Balloon             | Low Pressure                          | Samples were re-evaluated and considered accepted by end users. | <b>Accepted</b> |
| 242    | Valvoplasty Balloon             | High Pressure                         | Samples were re-evaluated and considered accepted by end users. | <b>Accepted</b> |

#### **11. M/s M.M Traders**

Grievances filed by M/s M.M Traders against the Drugs/Medical Devices & Surgical & Disposable items. The representative of the firm was heard in detail. The Grievances Committee discussed the matter and taken decision as follows.

| T.S.No | Name of Items                  | Specifications        | Remarks   | Decision        |
|--------|--------------------------------|-----------------------|---|-----------------|
| 32     | Disposable Syringe with Needle | Auto Destructive-3 ml | Samples were re-evaluated and considered accepted by end users. | <b>Accepted</b> |

|     |   |                       |  |                 |
|-----|---|-----------------------|--|-----------------|
| 33  | Disposable Syringe with Needle  | Auto Destructive-5 ml | Samples were re-evaluated and considered accepted by end users.  | <b>Accepted</b> |
| 34  | Disposable Syringe with Needle  | 10 ml                 | Samples were re-evaluated and considered accepted by end users.  | <b>Accepted</b> |
| 82  | I.V Cannula with injection part with integrated closing cone-Sterile Pack | 14 G                  | IV Cannula was of poor quality with less experience and poor patient compliance. So, rejected by end user.           | <b>Rejected</b> |
| 83  | I.V Cannula with injection part with integrated closing cone-Sterile Pack | 16 G                  | IV Cannula was of poor quality with less experience and poor patient compliance. So, rejected by end user.           | <b>Rejected</b> |
| 84  | I.V Cannula with injection part with integrated closing cone-Sterile Pack | 18 G                  | IV Cannula was of poor quality with less experience and poor patient compliance. So, rejected by end user.           | <b>Rejected</b> |
| 85  | I.V Cannula with injection part with integrated closing cone-Sterile Pack | 20 G                  | IV Cannula was of poor quality with less experience and poor patient compliance. So, rejected by end user.           | <b>Rejected</b> |
| 86  | I.V Cannula with injection part with integrated closing cone-Sterile Pack | 22 G                  | IV Cannula was of poor quality with less experience and poor patient compliance. So, rejected by end user.           | <b>Rejected</b> |
| 87  | I.V Cannula with injection part with integrated closing cone-Sterile Pack | 24 G                  | IV Cannula was of poor quality with less experience and poor patient compliance. So, rejected by end user.           | <b>Rejected</b> |
| 88  | I.V Catheter Dressing   |                       | Low experience and could not qualify ordinary parameters.  | <b>Rejected</b> |
| 119 | Surgical Tape-Transparent   | 3" (10 Yard)          | Product could not achieve required qualifying marks and samples were rejected on behalf of poor patients compliance. | <b>Rejected</b> |
| 132 | Three Way stopper without Connector                                       |                       | Samples were re-evaluated and considered rejected by end users.  | <b>Rejected</b> |
| 314 | Surgical Dressing-(Transparent Polyurethane Film Dressing                 | Large                 | Product could not achieve required qualifying marks and samples were rejected on behalf of poor patients compliance. | <b>Rejected</b> |

#### **12. M/s Meher Traders**

Grievances filed by M/s Meher Traders against the Drugs/Medical Devices & Surgical & Disposable items. The representative of the firm was heard in detail. The Grievances Committee discussed the matter and taken decision as follows.

| T.S.No | Name of Item | Specification | Remarks   | Decision        |
|--------|--------------|---------------|---|-----------------|
| 81     | I.V Burette  | 100ml         | Samples provided by company were re-evaluated and considered acceptable by end users. | <b>Accepted</b> |

#### **13. M/s Medtronic Pakistan (Pvt.) Ltd**

Grievances filed by M/s Medtronic Pakistan (Pvt.) Ltd against the Drugs/Medical Devices & Surgical & Disposable items. The representative of the firm was heard in detail. The Grievances Committee discussed the matter and taken decision as follows.

| T.S.No | Name of Item     | Specification | Remarks  | Decision        |
|--------|------------------|---------------|--|-----------------|
| 172    | Guiding Catheter | All Sizes     | Sample was rejected by end users (No Previous experience). | <b>Rejected</b> |

#### **14. M/s M. Yousaf & Co**

Grievances filed by M/s M.Yousaf & Co against the Drugs/Medical Devices & Surgical & Disposable items. The representative of the firm was heard in detail. The Grievances Committee discussed the matter and taken decision as follows.

| T.S.No | Name of Items   | Specifications      | Remarks   | Decision        |
|--------|-----------------|---------------------|---|-----------------|
| 40     | Disposable Gown | Large & Extra Large | Samples were re-evaluated and considered accepted by end users. | <b>Accepted</b> |

|     |                    |  |  |                 |
|-----|--------------------|--|--|-----------------|
| 125 | Surgical Drape Set |  | Could not achieve qualifying marks, samples were rejected after re-evaluation. | <b>Rejected</b> |
| 256 | By Pass Drape Set  |  | Samples were re-evaluated and considered accepted by end users.                | <b>Accepted</b> |

#### **15. M/s Mezan International**

Grievances filed by Mezan International against the Drugs/Medical Devices & Surgical & Disposable items. The representative of the firm was heard in detail. The Grievances Committee discussed the matter and taken decision as follows.

| T.S.No | Name of Items                                | Remarks  | Decision        |
|--------|--|--|-----------------|
| 140    | Alcoholic Handrub Disinfectant, 1000ml       | Could not achieve qualifying marks, samples were rejected after re-evaluation. | <b>Rejected</b> |
| 141    | Mildly Alkaline Enzymatic Instrument Cleaner |  | <b>Rejected</b> |
| 142    | PH Neutralizing Rinsing Oil                  |  | <b>Rejected</b> |

#### **16. M/s Noor International**

Grievances filed by M/s Noor International against the Drugs/Medical Devices & Surgical & Disposable items. The representative of the firm was heard in detail. The Grievances Committee discussed the matter and taken decision as follows.

| T.S.No | Name of Items                 | Specifications   | Remarks   | Decision        |
|--------|-------------------------------|------------------|---|-----------------|
| 52     | ETT Stylet                    | Adults-All Sizes | Samples were re-evaluated and considered acceptable by end users. | <b>Accepted</b> |
| 53     | ETT Stylet                    | Peads-All Sizes  |   | <b>Accepted</b> |
| 79     | HME Filter                    | Adult            |   | <b>Accepted</b> |
| 80     | HME Filter                    | Peads            |   | <b>Accepted</b> |
| 272    | Non Rebreathing Bag with Mask |                  |   | <b>Accepted</b> |

#### **17. M/s Safeway Systems Pakistan**

Grievances filed by M/s Safeway Systems Pakistan against the Drugs/Medical Devices & Surgical & Disposable items. The representative of the firm was heard in detail. The Grievances Committee discussed the matter and taken decision as follow.

| T.S.No | Name of Item             | Remarks   | Decision        |
|--------|--------------------------|---|-----------------|
| 254    | Bovine Pericardial Patch | Product was considered acceptable by end users. | <b>Accepted</b> |

#### **18. M/s UDL Distribution (Pvt.) Ltd**

Grievances filed by M/s UDL Distribution (Pvt.) Ltd against the Drugs/Medical Devices & Surgical & Disposable items. The representative of the firm was heard in detail. The Grievances Committee discussed the matter and taken decision as follows.

| T.S.No | Name of Item          | Specification/ Brand         | Supplier                 | Remarks   | Decision       |
|--------|-----------------------|------------------------------|--------------------------|---|----------------|
| 26     | Chest Drainage System | Tripple Chamber- (Biometrix) | M/s Hakimsons (Pvt.) Ltd | <ul style="list-style-type: none"> <li>➤ No Issue in brand name of Chest Drainage System.</li> <li>➤ Matter under discussion, decision will be taken after personal hearing of M/s Hakimsons (Pvt.) Ltd in office of Managing Director PPRA.</li> </ul> | <b>Pending</b> |

  
**Dr. Iftikhar Paras -(Member)**

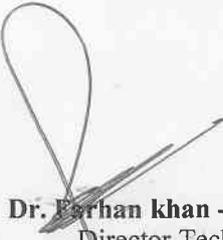
Associate Professor of Cardiac Surgery,  
CPEIC, Multan

  
**Dr. Muhammad Younas-(Member)**

Associate Professor of Paediatric Cardiology,  
CPEIC, Multan



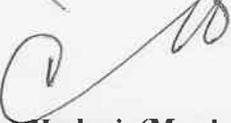
**Dr. Mustafa Ali Siddiqui-(Member)**  
Associate Professor of Radiology,  
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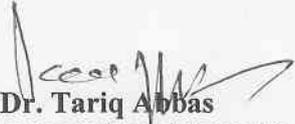
**Dr. Farhan Khan -(Member)**  
Director Technical  
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**Dr. Aamir Furqan (Member)**  
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**Dr. Fayyaz Hashmi -(Member)**  
PMO, Pathology Department,  
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**Professor Dr. Tariq Abbas**  
Chairman, Grievances Redressal Committee,  
Professor of Cardiology, CPEIC, Multan